

## TERMS AND CONDITIONS

### The cost of your tour includes:

**Air transportation** from Denver to Capetown and returning from Johannesburg to Denver with any regularly scheduled air carrier, based on a nonrefundable/nonchangeable fare, which requires a minimum of 10 passengers traveling roundtrip together. Tickets are issued 45 days prior to departure. **Passengers who cancel after tickets are issued will forfeit the total airfare in addition to the penalties noted under "Cancellation and Refunds."** If cancellation results from the documented hospitalization or death of the passenger, the airfare penalty will be waived. The domestic flight within South Africa is also included.

**Land transportation** as noted in the itinerary by deluxe air-conditioned motorcoach .

**Accommodations:** Housing will be a combination of hotels, hosted homestays, and dormitory facilities, based on double occupancy. Pilanesburg accommodations will be chalets. Dormitory/hotel accommodations will be at the Achterberg Conference Center. **The supplement for single accommodations is \$300.** If you register alone but prefer to share, we will do our best to assign a roommate. If a single room must be assigned to any member of the group for any reason, even if it is at the last minute or while on tour, we will need to charge the single supplement. Changes in rooming arrangements requested by the participant 45 or fewer days prior to departure may result in additional charges.

**Meals** as indicated in the itinerary. Dinners generally include a basic beverage.

**Tour personnel.** An English-speaking Afrilux tour guide will accompany the group from arrival in Capetown until departure from Johannesburg. Local guides will assist as needed.

**Sightseeing and admission fees** in accordance with the itinerary.

**Porterage** of one suitcase per person—with a maximum size of 62" (height plus width plus depth) and weight of 50 pounds is included. You may also carry a small piece of hand luggage —soft sided and without wheels—weighing no more than 15 pounds and a purse and a camera.

**Tipping and taxes.** All hotel, local government and airport taxes are included. Tipping to the tour personnel, tour manager, the motorcoach driver, local guides, porters, and restaurant staff is also included.

**Medical protection plan.** Each tour participant is automatically provided a basic Medical Protection Plan with coverage during the organized land portion of the tour. This plan includes benefits of \$5,000 for covered medical expenses and up to \$25,000 for a covered emergency medical evacuation or repatriation expense. The plan also includes 24-hour worldwide assistance services provided by On Call International. On Call will help you locate physicians, dentists or medical facilities while on tour; monitor your condition and contact your personal physician and family, if requested; and arrange medical transportation to a different hospital or back home, including escort expense, if required. Each participant whose airline ticket is issued by Witte Travel & Tours is also covered during his/her flights. **The Medical Protection Plan includes certain conditions and limitations.** For example, the plan does not cover a loss that results from an illness, disease or other condition, event or circumstance that occurs at a time when this plan is not in force for you. Coverage does not apply to any sickness or condition that existed during the 60 days prior to your effective date of the coverage; suicide, normal pregnancy, war or any act of war, mental or nervous disorders. This plan is underwritten by Stonebridge Casualty Insurance Company, Columbus, Ohio.

**Travel protection plan.** Witte Travel & Tours recommends that each traveler purchase a complete travel protection package. For your convenience, we make available a travel protection plan offered by Trip Mate. This travel protection plan can be purchased at any time prior to making the final payment for your tour. The policy exclusion for pre-existing conditions will be waived if your premium is received by Witte Travel & Tours within 14 days of the initial deposit for your tour provided you are not disabled from travel at the time you pay your premium. Trips over 30 days are not eligible for coverage. The premium for the Trip Mate Protection Plan that applies to your tour is noted on the application form. It may be necessary to increase the travel protection premium for those participants who purchase additional services and/or upgrade their arrangements. The premium for this travel protection plan is non-refundable.

### Schedule of Coverages

### Maximum benefit amount

Accidental Death & Dismemberment.....	\$25,000
Medical Expense/Emergency Evacuation.....	\$25,000
Accident and Sickness Medical Expense	
Emergency Evacuation and Repatriation	
Pre-Departure Trip Cancellation .....	Up to Trip Cost
Post-Trip Interruption .....	Up to Trip Cost
Travel Delay (Up to \$100 per day).....	\$500
Baggage / Personal Effects.....	\$1,000
Baggage Delay.....	\$100

Certain exclusions and limitations apply and are detailed in the Travel Insurance Certificate. For example, coverage does not apply to any sickness or condition of, a Traveling Companion or an Immediate Family Member traveling with you that existed during the 60 days prior to the effective date of the coverages (this exclusion is waived if your premium is received within 14 days of the initial deposit/payment for your trip and you are not disabled from travel at the time your premium is received), suicide, normal pregnancy, war or any act of war, mental or nervous disorders. A Traveling Companion is defined as a person booked to share accommodations in the same room with you during your trip. Sickness or injury must commence while the Travel Protection Plan is in effect for you. This plan does not cover a loss that results from an illness, disease or other condition (of you, an Immediate Family Member, Traveling Companion or Business Partner), event or circumstance that occurs at a time when the plan is not in effect for you. A Travel Insurance Certificate, which fully details the coverages, provisions, limitations and exclusions of the insurance offered, will be included in the confirmation packet of those travelers who purchase this travel protection. For more information prior to purchase, visit the Witte Travel web site at [www.wittetravel.com](http://www.wittetravel.com). Click on Groups and then on Travel Insurance. You may also request a copy of this Certificate at any time. This plan is administered by Trip Mate, Inc. This plan is underwritten by Stonebridge Casualty Insurance Company, Columbus, Ohio. 464-03.

**The tour cost does not include** passports, all items of a personal nature, luggage or trip cancellation insurance, optional excursions, independent meals and any other items not mentioned as included.

**The tour cost** is based on a group of 60 passengers, current rates of exchange, and on current tariffs for land arrangements. The cost is subject to adjustment in the event of changes therein.

**Documentation.** U.S. citizens are required to have a valid passport. If you have a passport, check its expiration date since many foreign countries require that your passport be valid for at least three to six months beyond the dates of your trip. If your passport is due to expire shortly after your return, you will need to apply for a new one before departure. All non-U.S. citizens should contact Witte Travel & Tours for their special requirements. We will check the requirements for non-U.S. citizens both at the time they register for the tour and again approximately 45 days prior to departure. Witte Travel & Tours is not responsible for any changes in requirements for non-U.S. citizens that occur after our final check.

**Health precautions.** At present, no vaccinations are required for entry into South Africa. The following vaccines are however recommended: hepatitis A, hepatitis B, typhoid, tetanus. Malaria pills are also recommended. For the most up-to-date information and specific recommendations, please contact your local Health Department and/or the Centers for Disease Control (CDC).

**Reservations and payments.** To make reservations on this tour, complete the Application Form and return it as indicated. Reservations cannot be accepted over the telephone. Payments are due as follows:

- Deposit of \$400 per person with Application Form by September 16, 2008
- Payment of \$1000 per person by December 15, 2008
- Payment of \$1500 per person by February 28, 2009
- Balance due on receipt of final invoice sent approximately 60 days prior to departure

If you are registering for the tour after one of the above payment dates, increase your deposit amount accordingly so your account will be up to date. **Please note that checks returned due to insufficient funds are subject to a \$30 service fee.**

**Credit card payments.** Credit cards cannot be accepted for the deposit or any portion of the tour cost.

**Cancellations and refunds.** Witte Travel & Tours must receive notice of cancellation in writing. Penalties are per person and will be based on the date of receipt, as follows:

More than 120 days prior to departure	- \$	100
Between 120 and 91 days prior to departure	- \$	175
Between 90 and 61 days prior to departure	- \$	325
Between 60 and 31 days prior to departure	- \$	475
30 or fewer days prior to departure	-	No Refund

**The above penalties apply to the cost of the land arrangements and are in addition to the airfare penalty noted under "Air Transportation." The service fee noted under "Special Flight Arrangements," any nonrefundable portion of special arrangements made on behalf of the canceling participant, and the cost of travel protection, if purchased, will also be added to the above penalties.. Any nonrefundable portion of special arrangements made on behalf of the canceling participant will also be added to the above penalties. Cancellation insurance is available.** Please allow four to six weeks for processing of refunds. Refunds will be returned in the same form in which payments were received, i.e., payments made by check will be refunded via check to the person or organization that made the payments.

**Membership.** Witte Travel & Tours reserves the right to accept or reject any person as a member of the tour and to expel from the tour any participant whose conduct is incompatible with the interest of the tour group. Each special needs participant must be accompanied by a qualified helper who assumes total responsibility for his or her well-being. Witte Travel reserves the right to exclude from the tour any special needs person whose condition impairs customary operation of the tour. Boulder Chorale and Kutandara Marimba require that participants under the age of 18 must be accompanied by a parent or guardian at all times.

**Land-only participants.** If you wish to make your own flight arrangements, contact Witte Travel for the land-only cost at least 90 days prior to departure. Participants who make their own flight arrangements are strongly encouraged to coordinate their flight schedules with the group's flight schedule and to use the same airports. The group's airport transfers on the arrival and return days will be timed to the group's flight schedule. Land-only participants may need to arrange for their own airport transfers. Contact Witte Travel for information and costs on options for private transfers. Witte Travel & Tours cannot be responsible for any inconveniences to land-only participants resulting from changes in the group's flight schedule. Participants who change their status to land-only less than 90 days prior to departure may be subject to penalties imposed by the airlines.

**Domestic flight connections.** Note on your application if you would like to fly to and from the noted departure city. You will be contacted with schedule options and costs. **Witte Travel & Tours must receive requests for connecting flights at least 45 days prior to departure.**

**Special flight arrangements.** Note on your application if you would like to extend your stay in Africa and/or if you would like to depart from and/or return to another city. Some airlines restrict the number of passengers who can deviate from the group's flight schedule. You will be contacted to let you know if the arrangements you requested are possible and to advise you of schedule options and costs. Upon confirmation of your special flight arrangements, a non-refundable service fee of \$75 plus any additional airfare will be added to your account. **In the event of cancellation, the service fee and any nonrefundable portion of special air or land arrangements made on behalf of the canceling participant will be added to the penalties noted under "Cancellations and Refunds." Witte Travel & Tours must receive requests for special flight arrangements at least 45 days prior to departure.**

**Special Meal Requirements.** Please indicate on your application form if you need special meals such as vegetarian, diabetic, gluten-free, or low-sodium. Special meal requests cannot be guaranteed, but we will pass them on to the airlines and hotels. We will also inform your tour personnel, who will make every effort to see that your requests are met at the hotels. **Witte Travel & Tours must receive requests for special meals at least 45 days prior to departure.**

**Time away from the tour.** Advise Witte Travel & Tours in writing at least 45 days before departure if you plan to spend some time away from the tour. Wherever possible, you will be credited for missed hotel nights.

**Final tour documents**—including itinerary, hotel list, passenger list, flight schedules, departure instructions and luggage tags—are sent about 10 days prior to departure.

**Responsibility.** As the tour operator, Witte Travel & Tours will be responsible for supplying the services and accommodations outlined in the brochure as constituting the tour, except to the extent that such services cannot be supplied, wholly or partially, owing to circumstances beyond its control. In such cases, Witte Travel & Tours will use its best efforts to supply alternative services and accommodations, and no refunds will be granted provided that the alternatives are comparable to the original services and accommodations included in the tour cost. Witte Travel & Tours and Africa Deluxe Tours, along with their agents, sponsors, organizers and employees shall not be responsible for any injury, loss, damage, accident, delay, irregularity or expense arising from strikes, weather, sickness, acts of war or terrorism, governmental restrictions or regulations or from any act or omission on the part of any individual or company furnishing transportation, accommodations or any other services to the tour participants; nor shall Witte Travel & Tours be responsible for any injuries, death, damages, loss or delay in any means of transportation or by reason of any event beyond its actual control. Witte Travel & Tours reserves the right to make changes in the tour dates or itinerary routing should circumstances make such necessary. In case of insufficient participation, Witte Travel & Tours may cancel the tour. In the event of cancellation of the tour by Witte Travel & Tours, its liability will be limited to a refund in full of all monies paid by the participants. If available, Witte Travel & Tours will offer an alternative trip, which the participants may accept or reject. California Passengers: Witte Travel & Tours is licensed under the California Seller of Travel Act—registration number 201-3304-40. Witte Travel & Tours is a member of the National Tour Association, the mark of excellence in the group tour industry.